

# ISO 9000 - THE MEANS TO ACHIEVE QUALITY EDUCATION AND TRAINING IN LIS SCHOOLS IN INDIA

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## Introduction :

The standards are primary source of information, which give specifications for uniformity and consistency in practice and production. Standards are evolved by national / international standards bodies. The International Organization for Standardization (ISO) is a worldwide federation established in Geneva. It has the responsibility of evolving standards depending upon the need across the world. Some of the popular series of standards issued by ISO are;

- ISO 9000 series - Quality Management System
- ISO 14000 series - Environmental Management
- ISO 10240 series - Terminology
- ISO 10017 series - Statistical Techniques
- ISO 60050 - Electro-technical Vocabulary and Services

The mission of ISO is to provide international standardization to facilitate worldwide exchange of goods and services. Specifically speaking, the ISO 9000 is a series of generic standards for building, operating and documenting quality management system.

## Need for Quality System in LIS Education

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Day-by-day, there is an increasing trend in the application of information technology to the sphere of library and information science. This was not there about two decades ago. On account of the increased automation / digitization of information processing and retrieval, the students have to learn and practice technology based information services. LIS schools have adopted digital technology to a great extent and on account of mechanization, the information services are precise and expeditious. More than anything, the